## ChatGPT for DRINKWELL case study

## **Objective:**

To use OpenAI ChatGPT in attempting a case study.

Based on Drinkwell case material, suggest 10 top priorities for Mr. Yeo, the patriarch, concerning his family, family wealth, and the family business.

- 1. Establish a Family Governance Structure: Create a formal family governance framework to address conflicts and ensure transparency and fairness in decision-making.
- 2. Define Succession Planning: Clearly outline the succession plan for DRINKWELL, taking into account Patrick's contributions and the interests of Jean and Jack.
- 3. Equalize Communication: Facilitate open and honest communication among family members to address grievances and concerns, fostering a more harmonious family dynamic.
- 4. Recognize Contributions: Acknowledge and appreciate each family member's contributions to the business, ensuring that their efforts are recognized and valued.
- 5. Implement Fair Share Distribution: Work towards an equitable distribution of shares in DRINKWELL that considers both financial and non-financial contributions of family members.
- 6. Educate Next Generation: Provide education and mentorship opportunities to the next generation, including Patrick's son, to prepare them for future leadership roles within the company.
- 7. Strengthen Employee Relations: Continue to prioritize the well-being and motivation of employees, like Matthew Lee, who have played a significant role in the company's success.
- 8. Diversify Business Strategy: Explore further diversification of DRINKWELL's product offerings and market presence to ensure long-term sustainability.
- 9. Address Family Estate Planning: Develop a comprehensive estate plan that protects family wealth and assets, considering potential tax implications and future generations.
- 10. Seek Professional Guidance: Engage with family business advisors or consultants experienced in family governance to facilitate discussions and implement effective solutions for the family and the business.

These priorities aim to address the complex dynamics within the Yeo family and ensure the continuity and success of DRINKWELL while maintaining family harmony.